



Bring Care  
Together



# Bring care TOGETHER

## Unify care teams, priorities, and information

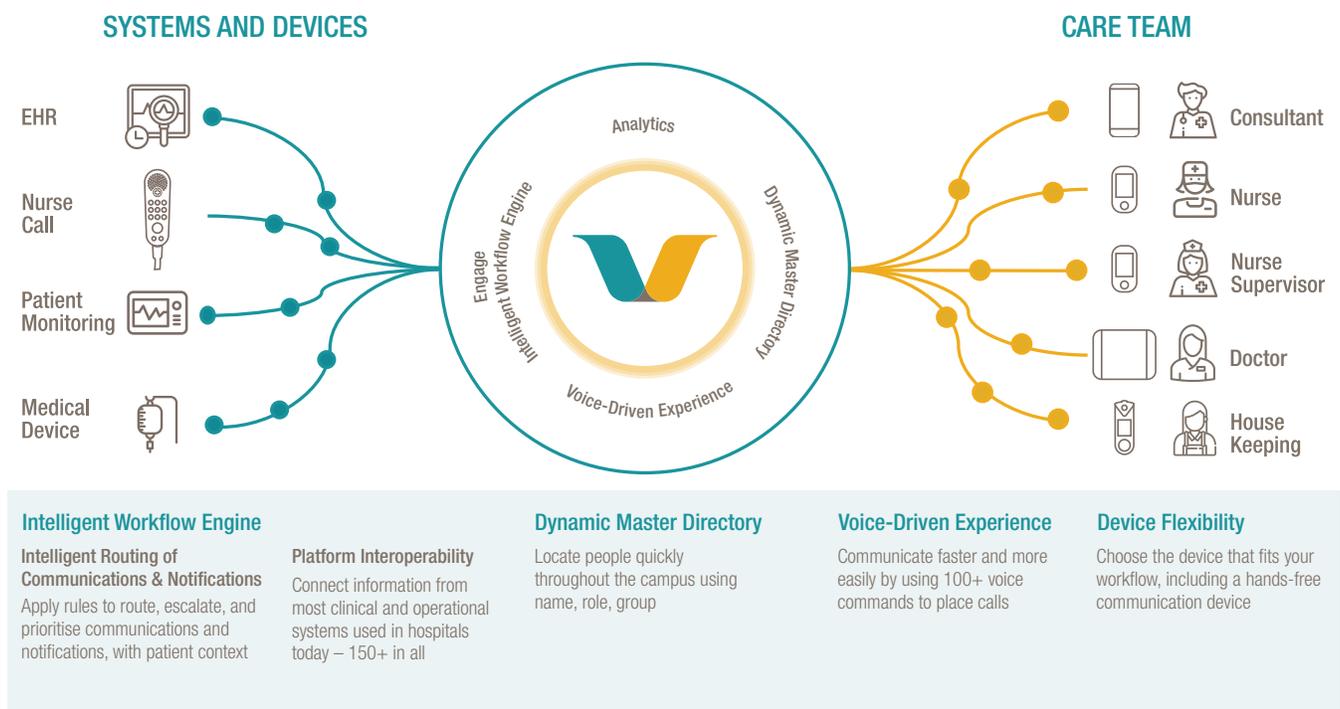
Hospital care teams share a common ongoing challenge: to deliver high quality efficient patient care in a complex, challenging and unpredictable environment. Improved communications unifies your care teams, creates efficient workflows, increases responsiveness and delivers patient care at the right time and in the right place.

*By bringing the care teams together, clinicians can make better informed decisions, improving patient outcomes, patient experience and delivering high quality, efficient care. Allow technology to improve clinicians workday.*

# Vocera Platform

## Optimise patient care

Make real-time clinical decisions and communicate instantly in critical situations. The Vocera® Platform is the intelligent ecosystem that connects hospital staff and information needed to deliver patient care, to keep the patient at the center of care.



Vocera allows you to view secure messages, phone calls, alerts and alarm notifications in one place. Locate people quickly, collaborate productively, and reduce the noise with a communication and workflow platform that is flexible and agile to deliver meaningful information when, where, and how it's needed.

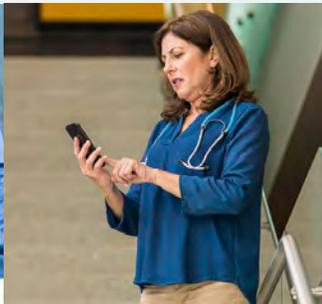


## Choose the right device for your workflow

Different care team members need to communicate differently. Only Vocera lets you choose the device that best supports your role and task at hand: a hands-free Vocera Badge or Vocera Smartbadge, smartphone, tablet, or desktop workstation.



Hands-Free Vocera Badge  
or Vocera Smartbadge



Smartphone



Desktop Workstation



Tablet

## Communicate productively using workflow intelligence

Only receive the communications and notifications you need, like critical lab values, resuscitation calls, sepsis risk alerts, stat medication orders, nurse call, bedside monitor alarms, reports and more.

Delivery of notifications is enabled by interoperability with the clinical and operational systems you use and according to rules set by your organisation.



A patient gets out of bed. Workflow intelligence delivers an alarm notification to the right nurse in the escalation path as well as two additional nurses closest to the room. All three nurses receive information about the bed exit alarm and additional context about the alarm – originating from multiple systems – to inform real-time clinical decision making.

# Platform Solutions

## Help enable instant communication, efficient workflows, better care

The Vocera Platform supports Vocera solutions for clinical communication and workflow. Care team members can communicate and collaborate through voice calling or secure texting, inside or outside the hospital. The platform allows you to deliver a better patient and staff experience across the entire continuum of care through a single, connected source.

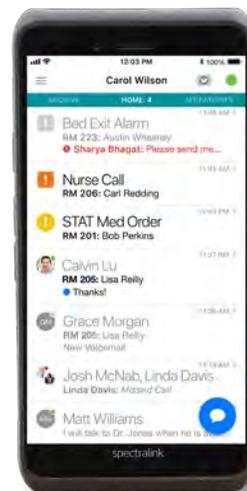
Choose the device that best suits your needs – a wearable **Vocera Smartbadge**, **Vocera Badge**, or a smartphone or desktop computer running the **Vocera Vina** app. Transition between devices without skipping a beat.



**Vocera  
Badge**



**Vocera  
Smartbadge**



**Vocera Vina**



## Allow intelligent routing of communications and notifications

Receive only the notifications you need, and get a more complete picture of a situation faster. **Vocera Engage** can aggregate information from most of the clinical and operational systems used in hospitals today, such as electronic health records, physiologic monitors, and other medical devices. Vocera allows filtering, routing, escalation, and prioritisation of alerts and alarm notifications with relevant patient, event, and care team context. Our 510(k) cleared middleware is compatible with third-party messaging software.

150+  
integrations

## Optimise workflows and usage with Vocera Analytics

Get the consolidated, holistic insight you need to more effectively optimise communication workflows, reduce clinician interruptions, identify root causes of sentinel events, and achieve clinical imperatives for improving patient care. **Vocera Analytics** is a monitoring and diagnostic tool that provides visibility to all traffic that goes through the Vocera Platform.



Vocera Analytics

# Vocera Smartbadge



# So many moving parts, one way to keep them together

Allow an entirely new approach to patient-centered healthcare communication and redefine the way care teams connect, collaborate, and take action. In 2000, when Vocera was founded, we began to forever change the way care teams communicate when we introduced the Vocera Badge. The Vocera Smartbadge builds upon our nearly two-decade track record of responding to the challenges hospital clinicians face every day.

Use it to make and answer calls hands-free, receive secure text messages, and receive prioritised alert and alarm notifications with patient information.

## Enable clinician agility and accelerate patient care

The Vocera Smartbadge is purpose-built for the patient care environment. With it you can:

- Make and answer calls hands-free – just say **“OK Vocera”** to “wake up” the Smartbadge and initiate communication.
- Send and receive secure text messages.
- Connect with the right person simply by saying a name, role, or group name.
- Call for help instantly in an emergency or urgent situation with the touch of a button.
- Create a quieter, less stressful environment for patients and families by broadcasting directly to the resuscitation team and other groups.
- Allow uninterrupted focus on critical patient care activities.

## Lightweight, wearable—and intuitive

The Smartbadge is light enough to wear comfortably. You can wear it on a lanyard or clip it to your shirt. For privacy, hold it to your ear.

And it's intuitive, letting you:

- Read messages as easily as with a smartphone, and see important, actionable information at a glance on the ample screen.
- Use the touchscreen keyboard to find contacts quickly and send secure text messages.



### Vocera Smartbadge

- Enable clinician agility and accelerate patient care
- Make and answer calls hands-free
- Securely message
- Receive prioritised alert and alarm notifications





Vocera Vina

# Help clinicians make decisions in real-time

See the most important communications first in an intuitive, customisable experience, and communicate instantly inside or outside the hospital.

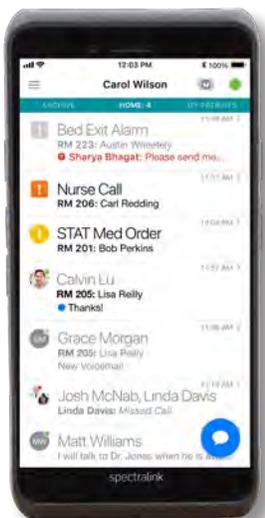
## Prioritise patient safety with ranking by priority

View calls, messages, alerts and alarm notifications in order of priority, and get a more complete picture of a situation faster. Receive prioritised communications with patient, event, and care team context, enabled by communication with the clinical and operational systems you use in your organisation.

Priority ranking within Vina is determined by whether a communication is an alert notification with urgent, high, or medium priority, a patient-related alert or conversation, a message that requires acknowledgement, or a message someone has read or responded to.

Clinicians using Vina can:

- Easily triage the importance of incoming communication and form a meaningful picture of a situation quickly.
- Find people quickly across the entire hospital campus or at home.
- Allow uninterrupted focus on critical patient-care activities.
- See the full history of calls, messages, alert, and alarms pertaining to a patient or event, linked within a single conversational thread.



*See your priorities at the top with Vocera Vina.*



*Receive calls with patient or event context automatically included to easily triage the importance of incoming communication.*



Safety,  
Satisfaction,  
Efficiency

## Safety and Satisfaction

When care teams feel safe, empowered, functional, and protected, they can provide the highest-quality patient-centered care. The Vocera Platform is unifying care teams and priorities around the patient to improve responsiveness and help achieve the best outcomes.

**33%**   
**OVERALL**  
improvement  
in sepsis mortality rates

– Halifax Health

 **84%**  
Reduction in crash team  
**RESPONSE TIME**

– Royal National Orthopaedic Hospital  
NHS Trust

**47%**   
Improvement in  
**stroke treatment time**

– Metro Health – University of  
Michigan Health

## Operational Efficiency

When clinicians receive the right information when and where they need it, workflow efficiency improves. Our platform is helping to smooth the flow of information among people and clinical and operational systems.

**45 MINUTES**   
back to clinicians  
per shift.

– Metro South Health

**93%**   
Improvement  
in roaming staff  
response time.

– Birmingham Women's and  
Children's NHS Foundation Trust

**10-15%**  
improvement  
in operating  
theatre  
utilisation 

– Peterborough City Hospital

### Transformative results

By vastly simplifying communication and reducing complexity, Vocera solutions have helped our customers improve workflow efficiency, care coordination, and the overall experience for caregivers and patients.



# Position your organisation for success from the start

Service continuity and system interoperability require effective solution deployment. Vocera Customer Success Services help IT and clinical leaders to successfully plan, deploy, and maintain Vocera solutions and realise the full value of the investment faster. Receive expert clinical and IT support to plan and deploy the right technology architecture for the unique needs of your organisation and technology ecosystem. Make your communication more effective, and your clinical processes more efficient and safer, with guidance from our team that includes more than 50 clinicians.



## Help keep information safe

Vocera leads the market in meeting and exceeding security and compliance standards ensuring sensitive patient health information is protected.



## Why Vocera

Vocera solutions are designed to give care team members the agility to respond to the complex and unpredictable patient care environment. We ease the work of nurses, doctors, and everyone who delivers care by helping them communicate and collaborate with less effort, and make informed decisions quickly.

Over 1,900 hospitals and healthcare facilities around the world have selected our solutions to help improve patient care, safety, and experience, and foster caregiver resiliency.

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